



BUILDING A STRONG FOUNDATION

2012 ANNUAL REPORT



"HELP FOUNDATION EMPOWERS INDIVIDUALS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES — THROUGH RESIDENTIAL, DAY SUPPORT, VOCATIONAL, AND SUMMER EDUCATION PROGRAMS — TO CHOOSE SERVICES AND OPPORTUNITIES AS RESPECTED AND VALUED MEMBERS OF THE COMMUNITY."

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Cover photo: HELP Trustee Julie Ann Sweet Buntin poses with HELP U Shred employees in front of the paper baler made possible through a challenge gift by Julie Ann and her husband John.



BUILDING A STRONG FOUNDATION

A new mission statement was created for HELP Foundation in 2012 through the HELP 2017 Strategic Plan. In this statement, boldly printed on the inside cover of this report, we have emphasized Empowerment, Choice, and Opportunity for the people we serve. Put simply: our job is to help people live their best lives, in the ways they choose. This is an exceptionally difficult goal to achieve, and it is this work which engages the hearts and minds of our consumers, their families, our staff, volunteers, community partners, and donors. Working together, we create the environments in which our consumers are supported, challenged, and encouraged to choose new opportunities for their own growth and success. This work began in 1965 and is continued today through the children and adults we are honored to serve, support, and celebrate as they live their lives.

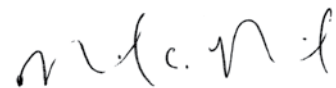
Everything that HELP does is made possible by strong collaborative partnerships and a robust network of government agencies, local governments, private providers, school districts, and parent/family groups, all coming together to find solutions and support the individuals we all serve. Through these collaborations HELP has been able to succeed as a strong, stable agency in the face of changes and challenges in funding, regulation, and the economy. Our critically important partnerships with the Cuyahoga County Board of Developmental Disabilities (CCBDD) as well as the Lake and Summit County Boards of Developmental Disabilities have built on HELP's exceptional service delivery to create innovative programming techniques to find new and better ways to provide services. Collaboration with the Cleveland Municipal School District, more than a dozen other school districts, the Cleveland Catholic Diocese, and CCBDD have been the heart of the HELP Summer Program's remarkable history. Thanks to these networks the Summer Program session for 2013 will see the addition of a third location and 120 students as HELP assumes operation of the CCBDD Lighthouse Summer Program.

Innovation and choice were the driving force behind the creation of the HELP Adult Day Support program and the HELP U Shred Vocational Habilitation Program which opened in late 2011. This workplace readiness program was started with a small pilot group of eight participants. Since then this remarkable program has grown by leaps and bounds and is now providing more than 50 individuals with a paid workplace training program. There is much more about HELP U Shred further in this report and we couldn't be more pleased by the success of the program, and more importantly the success enjoyed and valuable skills learned by the trainees. The same philosophy of collaboration and innovation led to the opening of the HELP Seniors Program in the beautiful Euclid Lakefront Community Center at the end of 2012. This program, begun by the Cuyahoga County Board, provides an alternative daytime program for seniors who have developmental disabilities. Designed and managed with the particular needs of senior citizens in mind the program provides a club-like atmosphere where participants can enjoy activities and outings with their peers.

All that HELP does is done for the girls and boys, women and men who choose us as their service provider; none of it would be possible without the dedication and compassion of our community, and especially our staff, volunteers, donors and friends. Thank you, for empowering our consumers to live their best life!



Daniel J. Rice
Executive Director



Michael C. Brink, Esq.
President, Board of Trustees

BUILDING A STRONG FOUNDATION HELP U SHRED

HELP first came to Euclid in 2009 to suit our need for more space as the HELP Adult Day Support Program had outgrown its space. We moved into a former beauty college on Shore Center Drive and within a year found we needed more space to meet demand. To solve this wonderful problem we acquired the building we were in, which had two other storefronts; a small US Post Office which stayed, and a vacant space into which we expanded our Day Program. This arrangement left the post office in the middle, between the two Day Program spaces. This was a fine arrangement, and we got along very well with our neighbors. Day Support was doing great but we now faced a different challenge. Potential consumers were frequently asking for vocational training opportunities to mix in with their day support experience. Implementing a vocational program was considered, but where would we put it, and what would they do? As these questions were considered the Post Office informed us that they would be closing which meant we suddenly had a large open space with a loading dock available. This was an opportunity too good to pass up!

After careful consideration and consultation with community partners and other agencies it was decided to begin a pilot vocational program providing document destruction and recycling. The post office needed some renovation and sprucing up, we needed shredders, furniture, bins to distribute to our customers, and a host of smaller items. Thanks to the generosity of donors we were able to accomplish much of this through grants and gifts and in a few short months we were ready to open. HELP U Shred was born late in 2011 with 8 consumer employees and one staff person. They started right in shredding HELP's own backlog of documents and files (a backlog that we happily found many other businesses also had). As word spread about HELP U Shred we quickly discovered that we had created a unique and attractive program, we were filling up fast.



What makes HELP U Shred such an appealing program for consumers and their families is the ability of employees/consumers to participate in both our excellent Day Support Program and work shifts of vocational training. Offering both Day Support and Vocational Training services at the same location is an appealing combination which enables the employee to use the same transportation service, on the same schedule, each day of the week, and to know that they will be with their friends and trusted staff. What's more, participants are paid minimum wage for their work, as they learn and reinforce appropriate behaviors, skills, and develop the work ethic vital to success in any job. From 8 employees we very quickly grew, and grew again, to now employ more than 50 in the HELP U Shred program, with a waiting list of interested consumers. While we have many able and ready employees to do the work, they are never idle while on the clock. As we've grown our capacity, our customers' needs for shredding continue to grow as well.

For the majority of our HELP U Shred employees this is their first time being employed at an hourly rate, in a situation where they have clear, defined expectations and goals. The results have been plain to see for those who know these men and women, the pride of accomplishment, of a job well done, of a paycheck earned and relished. Every day is not an easy one for them, some of the jobs are physically demanding and tedious, having to stick to the break and lunch schedule can be a challenge. But everyone is learning that these are the things that work is made of, and they're lining up for a chance to do it!

HELP U Shred is an opportunity for the clients of the HELP Adult Day Support Program to learn while they earn, another way our innovative programming is helping our clients to live their best lives!



BALES OF SUCCESS!

Thanks to a very generous challenge gift presented by Julie Ann & John Buntin HELP U Shred was able to purchase and install an impressive paper baling machine which has totally revolutionized the program! This baler allows HELP U Shred to compact shredded paper into large bales which can be sold to our recycling partner Gateway Recycling. Not only does this allow the program to realize additional income it is a much more efficient process for final disposal of the shredded materials. HELP U Shred is now able to operate as a full-service document destruction and recycling operation thanks to Julie Ann, John and all the donors who supported this challenge gift!



PROGRAMS & SERVICES



HELP Foundation has been a leading provider of residential and support services for adults and children with developmental disabilities since 1965. Today we are proud to serve nearly more than 600 individuals each year across Northeast Ohio. We are able to provide our consumers with high-quality, comprehensive services based on their individual needs and choices so that they are able to live their best lives!

HELP Adult Day Support & Vocational Programs

HELP's Adult Day Support Program is a supportive, community-based full day program that provides adults with intellectual and developmental disabilities a stimulating, casual, and enriching environment. The program is designed around the individual and their need for social interaction, community involvement, and interesting activities in a group setting.

The Day Program is designed to build on the individual's skills based on their needs and focuses on:

- Skill development/reinforcement
- Socialization
- Self Direction
- Community Integration
- Personal care
- Assessment
- Recreation/Leisure

HELP U Shred Vocational Training Program

HELP U Shred was started in late 2011 to provide paid vocational training for participants of the HELP Adult Day Support Program in Euclid. Employees are paid minimum wage for their work, which allows them to earn significantly more than the piece-work pay of many vocational programs in our area. This program teaches and reinforces appropriate workplace behaviors, job skills, and the discipline needed to perform a task for an entire work day.

HELP Seniors Program

Opened early in 2013 this program serves older adults managing lifelong developmental disabilities who desire a program designed to meet their changing needs. Focusing on community outings and group activities the participants enjoy a full schedule and the companionship of their peers in a small club-like atmosphere with dedicated attention from experienced staff.

Residential Services

The first HELP Home was opened on Euclid Avenue shortly after our founding as a caring, safe home for twelve children. HELP now operates 25 residential locations across Cuyahoga, Lake, and Summit Counties. With our wide range of service level, location, and design we are able to find a comfortable, supportive home to meet the needs of consumers with vastly different preferences. From semi-rural ranch homes to Mid-Town Cleveland apartments our residents are encouraged and assisted in building their

independence and life skills; including apartment maintenance, cooking, budgeting, socialization and community participation. Necessary supports are also provided to meet consumers' medical, emotional, and physical needs.

As with all HELP programs our mission is to strengthen, encourage, and empower each of our consumer's ability to choose their own way in life, and to be recognized, valued member of their community.

HELP Six Chimneys

Opened in 1983 after extensive renovation of a building given to us by Maxine Goodman Levine each of Six Chimneys' 46 apartment units is a safe, supported home for an adult with developmental disabilities. Each resident has their own apartment, and is provided with the services and assistance they need to live, work, and play as members of the community.

HELP Housing for the Disabled

HELP Housing for the Disabled was created in 1992 to address the needs of residents who had surpassed the goals of semi-independent living but required additional training and support. HELP Housing has three sites; West 153rd, East 38th, and Bonna totaling 24 garden-style apartment units.

Group Homes

HELP operates 11 group homes in our three-county service area. These homes provide residents with a small family-like setting where they have their own bedroom and share the common areas of

the house. Staff assist residents with personal skill development, money management, cooking, shopping, and accessing resources in the community.

Children's Homes

12 children live at The Janet S. Kohn and Walter I. Zborowsky Homes for Children, our program emphasizes personal development and life skills training to help them prepare for a life of greater independence as they become adults.

HELP Summer Program

Thanks to unique partnerships with the Cuyahoga County Board of Developmental Disabilities, the Cleveland Municipal School District, the Cleveland Catholic Diocese Nutrition Services, and more than a dozen other local school districts HELP provides a critical summertime program for some of the region's neediest children who have developmental disabilities. The HELP Summer Program offers services to children and young adults between the ages of 3 and 22 whose needs cannot be met through a typical summer camp experience. Behavior disorders, medical conditions, and severe developmental delays must be addressed by trained and experienced staff in an adapted facility. During the summer months away from school, a lack of stimulation and structure for children with disabilities can result in regression, loss of progress in development, and place overwhelming demands on families. Our program serves some of the most medically fragile and behaviorally challenged children in the Greater Cleveland area with approximately 70% of participants coming from households living below the poverty line.



IN MEMORIAM

HELP Consumers who passed away in 2012, fondly remembered by their staff who cared so deeply for them.



Bill Appleton

As his friends would note at his wake “Wild Bill” loved nothing more than “Fast cars, motorcycles, and women!” While not able to provide the third item on his list, South Woodland staff made sure that Bill had as many model car kits as he wanted, and that he spent his final birthday dinner at the Liberty Harley Davidson restaurant which was followed by a cadre of Harley riders coming to the house so Bill could enjoy their bikes. Bill’s last weeks were made as comfortable and peaceful as possible through the outstanding care he received from the entire South Woodland staff: Director Elaine Craig, Supervisor Lamont Fields, and the dedicated and compassionate Direct Support Professionals: Tia Powell, Terrence Dorsette, Cynthia Torian, Daisy Lawrence, Ed Gilliard, Pat Gilliard, Anjanese Mitchell, Jerome Tate

David Cassalina

David was a longtime resident of the Nottingham home and was beloved by staff, volunteers and especially his housemates. He was an equally passionate fan of Johnny Cash and chocolate ice cream, and enjoyed singing when he knew he had an audience.

– Felicia Johnson

Priscilla Gant

Priscilla was a longtime resident of HELP Six Chimneys where she was loved by residents and staff for her warm disposition and the care and interest she took in other people. She was noted for a passion for scary movies, music and singing, and was a fixture in Six Chimneys foyer lounge where she greeted friends and visitors with a smile and a compliment.

– Julie Pachta

Catherine Martin

Catherine was a sweetheart. We affectionately called her Catie-Girl, or Catie-Lady and she loved music and dancing. When you put music on and danced with her she would smile and move her head with the beat of the music. Near the end of her illness Hospice sent a music therapist to Hillside 2 days before she died and I danced for her that day. I knew we didn’t have too many more times to dance for her but I didn’t know that would be our last dance.

– Elaine Craig

Jaynita Watkins

Jaynita passed away suddenly and is missed by the friends she had at HELP Housing as well as the Day Program and HELP U Shred. Always friendly and happy to talk to anyone she was known to have a bright smile and her pleasant, calm demeanor spread to those around her. She loved music, and prized her large collection of CDs.

– Colette Ford

2012 ANNUAL MEETING AWARD WINNERS

CONSUMER ACHIEVEMENT AWARD

Jackie B. Tom K.
Justin S. Charlene T.

EMPLOYEE OF THE YEAR

Benita Wilson – Winner
Candace Manzo – Special Recognition
Deborah Smith – Special Recognition
Carol Williams – Special Recognition

RALPH FRIED DEDICATION TO CHILDREN

Anthony Lemut, CCBDD Transportation

ROBERT HERMAN LEADERSHIP

Marty Castelletti, City of Euclid

SIDNEY SIMON DEDICATION

Elaine Craig, HELP Program Director



STATEMENT OF OPERATIONS

Revenue & Support

Program Services	\$7,114,630
HUD Management Fee	38,089
Fundraising	218,843
Interest & Other	23,029
Total Revenue & Support	\$7,394,591

Expenses

Program Services	\$6,142,195
Supporting Services	1,019,198
Foundation Development	88,593
HUD Project Management	30,000
Total Expenses	\$7,279,986

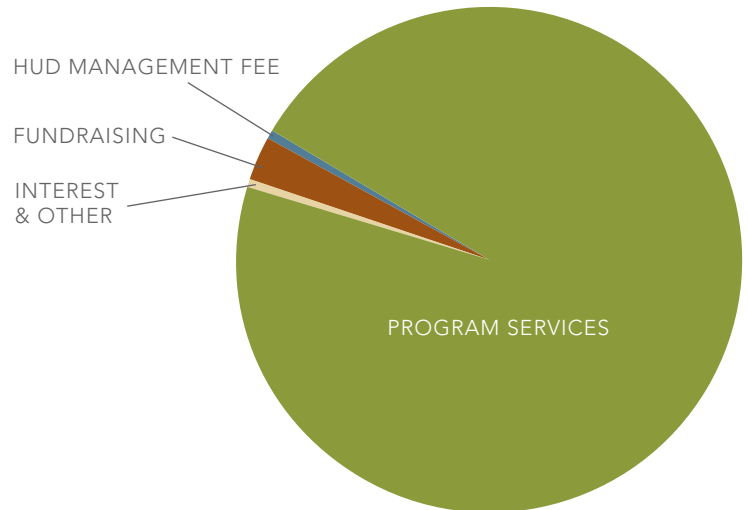
Net Surplus from Operations **\$114,605**

Other Income

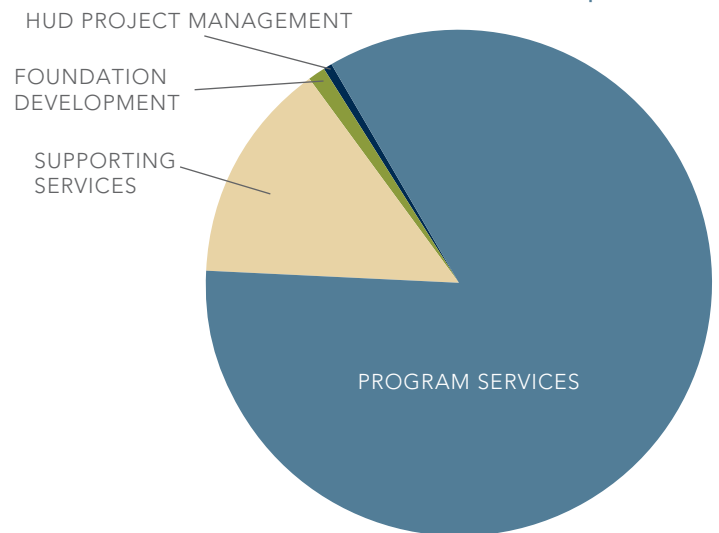
Investment Income (loss)	\$618,142
Construction Grant	11,090
Total Other Income	\$629,232

Increase in Net Assets **\$743,837**

Revenue & Support



Expenses



*Financial information subject to change upon completion of final 2012 audit

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